

# NetSuite Retail POS

*Delight Customers with a Feature-Rich, Customer-Centric POS*

## KEY BENEFITS

- “Save the sale” with cross-channel inventory visibility and order fulfillment.
- Extend sales and service with mobile POS.
- Reduce fraud with multiple levels of security for cashiers and managers.
- Quick checkout with integrated payment processing.
- Increased productivity with an easy-to-use and intuitive touch-screen interface.
- Deliver improved and personalized service with a 360-degree customer view.



Today’s consumers move fluidly across shopping channels, from in-store to online over a laptop, mobile phone or tablet. And they want a consistent and relevant brand experience regardless of the channel. Yet the vast majority of transactions still take place in person, making the point of sale (POS) a vital piece of the customer experience. As part of NetSuite’s customer-centric commerce platform, our POS software makes it possible for retailers to deliver a high quality, highly personalized omnichannel shopping experience.

As the #1 cloud business management suite, NetSuite meets the in-store retailing needs of multi-channel and multi-location retailers with a modern POS solution that enables retailers to streamline and accelerate the transaction process, while also delivering personalized customer service. With a 360-degree view of the customer and enterprise-wide, real-time inventory visibility, NetSuite provides the omnichannel capabilities required to easily deliver a unified shopping experience and build strong customer loyalty.

## KEY CAPABILITIES

- Real-time inventory visibility across the enterprise.
- Robust customer data capture and detailed purchase history.
- Unified pricing and robust promotional functionality.
- Validated returns and refund tracking.
- Transaction processing independent of the Internet.
- Supports the latest POS hardware and peripherals.
- Special orders.

### Enhance the Store Experience

A unified in-store experience, linking cross-channel customer interaction with supporting business systems, gives customers the omnichannel retail experience they are looking for—and keeps them coming back to your brand. Leverage data from across your business to gain the insight you need to deliver personalized service, build customer loyalty and increase revenue.



### Deliver Seamless Cross-Channel Functionality

Support cross-channel processes such as buy online/pickup in store, buy online/return to store and order in store/fulfill from anywhere. NetSuite’s modern POS and single commerce platform enable you to bridge the gap across channels and satisfy today’s consumers.

### Extend Sales and Service with Mobile POS

Incorporate the power and functionality of a traditional retail POS workstation into a mobile device to service customers anytime, anywhere. Conveniently conduct sales transactions and secure payments. Utilizing the mobile device, sales associates can review customer information, perform item lookups while on the sales floor, determine quantity on hand and even locate out-of-stock items in order to “save the sale.” Mobile POS enables you to get closer to your customer and deliver an experience they won’t forget.

 To find out more, contact NetSuite Inc. at 1-877 NETSUITE or visit [www.netsuite.com](http://www.netsuite.com).